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To:
Cc:
Bcc: wmonahan@ci.benicia.ca.us
Importance: Normal
Subject: Zones by Source Is Almost Here; Flock Safety

Hi Team,

Your Alerts experience is getting a major upgrade that gives you more control and helps you act faster. Watch [this short video](#) for a quick walkthrough of what's changing.

What's coming soon:

Zones by Source

You'll be able to choose different alert zones for each source such as NCIC, Custom Hotlists, Audio Detection, Flock911, and People Detection. This lets you focus alerts where they matter most while still keeping visibility across broader areas when needed.

Expanded Audio Alerts (Opt-In)

If you use Audio Detection, you can opt in to receive additional gunshot or fireworks alerts when the sensor identifies the sound but cannot pinpoint an exact device location. This helps ensure you do not miss important activity.

Simplified Settings

The updated settings panel makes it easier to:

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Set your global alert locations

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Apply zone overrides by source

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Turn alert types and reasons on or off

For more help, check out our [Help Desk article](#) on setting alert preferences or watch [this short video](#) for a quick walkthrough of what's changing.

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