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From: Chris Colwell <chris.colwell@flocksafety.com>
To: "Wendy Stratton"
Cc:
Bcc:
Importance: Normal
Subject: What you Need to Know About Recent Online Disclosures

Hi CA - Benicia PD Team,

We are aware that agencies across the country, particularly in states with broad public-records laws, are seeing increased PRA/FOIA activity seeking, among other things, LPR search logs.

Recently, a third-party website began aggregating search information that has been released through these public-records processes. We recognize that seeing investigative search activity displayed publicly can raise understandable concerns about officer safety, investigative integrity, community perception, and compliance with state law.

To be clear: Flock has not been breached or compromised. We are CJIS compliant. Regardless, we are continuing to make changes to our Product to better protect you and your officers.

The intent of this note is to provide factual context about what is happening and how Flock is responding to remediate the situation and support you.

What's happening

A number of agencies have received public-records requests seeking detailed audit logs, and some have disclosed those logs pursuant to their state's legal requirements. As a reminder, the Organization Audit Log is the record of actions by an agency's own users and the Network Audit logs searches on cameras by that agency and by users at agencies they share with. Based on what we have seen, websites like the one circulating online are using agency-released Network Audit data.

To be clear:

- Flock does not publish or distribute agency search logs.
- Flock does not provide search histories or lookup activity to public websites or third parties.
- All Flock data is owned and controlled by the agency that collected it.

We understand how concerning this situation is, and we know many of you are fielding questions from leadership, legal teams, and community members. And we are aware of at least one competitor proactively circulating false information about this situation.

What Flock is doing

We are actively developing product and policy improvements designed to enhance trust while also protecting active investigations. These updates will help agencies be responsive to PRA/FOIA requests with relevant info, while protecting sensitive information about ongoing investigations:

1. Step 1 - Offense type drop down

- Starting today, we are rolling out a new required category, "Offense Type" for a search originating from NIBRS codes. It'll better define the intent of the Flock search. Offense type will start showing up in agency accounts over the course of the following weeks.

2. Step 2 - More clarity and more protection in Network Audits

- In the Network Audit, we will include the information that is relevant to the agency that owns the cameras, like searching agency name, date of search, offense type, and a unique search identifier. Network Audits will no longer include officer name, specific plates searched, vehicle fingerprint, and open text search reason to protect active investigations and ensure officer safety

3. Step 3 - Better communication

- Garrett Langley, our CEO, is hosting direct Q&As with command staff and their local city councils, city managers, and / or mayors to discuss this or other topics. Please reach out if you'd like to be included in these.

These enhancements are planned for Jan 31st and are designed to reduce the risk of broad disclosures like those currently circulating. We will follow up shortly with more specific information on these enhancements, and how we are proactively working to address this issue in the meantime, but wanted you to have the facts about the situation as quickly as possible.

What you can do now

Until these new tools are available, we recommend:

- Reviewing your sharing settings and considering a temporary shift from Nationwide Lookup to Statewide Lookup, if that better aligns with your agency's legal guidance and operational risk posture.
 - Agencies that choose to temporarily narrow sharing can revisit and reopen those settings in Q1 2026 once our new safeguards are released.
 - You can utilize this instructional video on how to update sharing settings. ([Understanding National vs Statewide Lookup Tools](#))
- Connect with your CSM or contact support@flocksafety.com if you'd like assistance reviewing your current audit logs and sharing settings.

We know this environment is challenging. We are committed to supporting you with clear communication, better tools, and improved safeguards moving forward. If your agency would like a deeper discussion, we're more than happy to set that up.

Chris Colwell
SVP, Customer Experience



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