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From: Flock Safety <le-team@flocksafety.com>
To: "Wendy Stratton"
Cc:
Bcc:
Importance: Normal
Subject: Webinar: Bridging the Gap Between Dispatch and Real-Time Centers

↑ Flock Safety

Bridge the Gap: Dispatch and Real-Time Centers

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Join Our Upcoming Webinar

You've seen it before: dispatch is working one version of an incident, the Real-Time Center is working another, and the field is trying to sort out the difference. It slows everything down.

On **December 11 at 1 pm ET / 10 am PT**, leaders from Vacaville and Elk Grove will share how they fixed this problem by tightening communication, building shared language, and aligning workflows across both teams.

You'll hear how they:

- Built simple, shared terminology.
- Brought dispatch and Real-Time Center stakeholders together into early planning.
- Cut delays caused by siloed SOPs.
- Improved everyday communication and morale.

Meet Your Speakers



Caity Peak

Collaborative Policing
Strategist,
Flock Safety



Nikki Bell

Real-Time Center
Manager,
City of Vacaville



Andrea Cortez

Real-Time Center
Manager,

City of Elk Grove

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