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**Sent:** 1/23/2026 7:05:58 AM  
**From:** Chris at Flock Safety <customer-education@flocksafety.com>  
**To:** "Mark"  
**Cc:**  
**Bcc:**  
**Importance:** Normal  
**Subject:** Upcoming Change to Accessing Flock Academy

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 **Flock Safety**



Hello Mark,

At Flock Safety, we are committed to ensuring that you have seamless access to all learning resources, including our **Help Center**, which offers step-by-step articles, and **Flock Academy**, which provides a variety of courses to help you navigate Flock effectively.

As part of our ongoing evaluation of these tools, we have received requests for the ability to assign Flock Academy courses to team members. Currently, this functionality is limited due to the way users log in. To address this request, we will be changing the login method for Flock Academy.

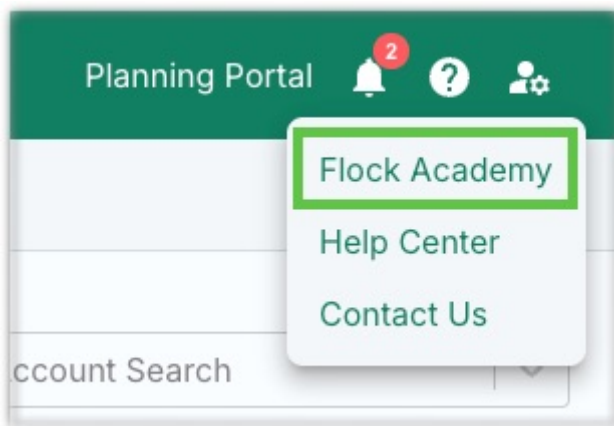
This update will also:

- Minimize issues with certificate generation,
- Enable internal admins to be promoted to **Manager** roles in Flock Academy (instructions to follow later this year), and
- Ensure that user profiles display complete name information.

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## Important Details:

- **Effective January 30th, 2026, Single Sign-On (SSO) will no longer be used to access Flock Academy.**
- When you click on **Flock Academy**, you will be directed to a login page.



- Click on "Forgot my password".

# Flock Safety Sandbox

Email address

Password

**Sign In**



[Forgot my password](#)

- Please use the email address associated with your Flock account; **do not use any other personal email.**

# Flock Safety Sandbox

Email address

jessi.roman+test@flocksafety.com

**Send Password Reset Instructions**

- You'll receive an email to "Activate Account" with Flock Academy.

ty Sandbox!

External



Inbox x

[Unsubscribe](#)



## Flock Safety Sandbox

# You've been invited to Flock Safety Sandbox

To get started, click the link below to create a password for your account.

[Activate Account](#)

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Thanks, Flock Safety Sandbox Team

[Unsubscribe](#)

- Once you click on “Activate Account”, you’ll be prompted to update your password. Take this time to also update your profile information such as your **First Name** and **Last Name**. This is an important step to ensure your certificates print out correctly.

# Profile

...

...

...

By submitting this form you agree to the [Terms of Use](#)

Save Profile

Make sure the email address you use is associated with your Flock Account

Adding a photo adds a personal touch to your profile. Your profile picture is displayed in various other places on the site.

For the best results, your photo should be at least 400x400 pixels and a file size of 2MB. The file format should be JPG or GIF.



- ☐ Use Gravatar™
- ☒ Upload Custom Photo

Upload Photo

- For all **new users** moving forward, they will receive an email being welcomed to Flock Academy and will follow the instructions on setting up their profile. This will take approximately 2-3 hours to receive.

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## Questions and Support

If you experience any difficulties or have questions, our Support team is available at [support@flocksafety.com](mailto:support@flocksafety.com).

We appreciate your cooperation and look forward to continuing to enhance your learning experience at Flock Safety.

Best,  
**Customer Education Team @ Flock Safety**



### Flock Safety

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