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Sent: 11/19/2025 11:29:19 AM
From: Tony Ringhoffer <tony.ringhoffer@flocksafety.com>
To: "Wendy Stratton"
Cc:
Bcc:
Importance: Normal
Subject: Re: FW: Freeform Search
Attachments [image001.png](#) , [image002.png](#) , [image003.png](#)
: [, image004.png](#) , [image005.png](#) , [image006.png](#)
[, image173015.png](#) , [image246710.png](#) , [image007624.png](#)
[, image267784.png](#) , [image491965.png](#) , [image470550.png](#)

No worries at all, its kind of my fault as well, whenI turned it on I should have turned it on for everyone, but I didn't want to get into that habit if it wasn't for everyone.... if that makes sense.

Tony Ringhoffer
Customer Success Manager



(470) 936-9204 flocksafety.com

Book Time with Me

On Wed, Nov 19, 2025 at 12:13 PM Wendy Stratton Monahan <WMonahan@ci.benicia.ca.us> wrote:

Thanks for taking care of that. I didn't know that was something I needed to do on my end. I appreciate your assistance. I had her logout and back in and now she she's the option.



Wendy Stratton Monahan
Senior Management Analyst / PD PIO
Police Department
O: 707-746-4306

WMonahan@ci.benicia.ca.us
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From: Tony Ringhoffer <tony.ringhoffer@flocksafety.com>
Sent: Wednesday, November 19, 2025 10:42 AM
To: Wendy Stratton Monahan <WMonahan@ci.benicia.ca.us>
Subject: Re: FW: Freeform Search

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Hi Wendy,

It looks like the feature was only turned on with the Admin Role, you would need to open it up to the other roles if you want them to have access... which I went ahead and did for you right now.

Have Sarah logout - close her browser - then log back in and she should see it.

Let me know if you have any questions.

Tony Ringhoffer
Customer Success Manager



(470) 936-9204 flocksafety.com

Book Time with Me

On Wed, Nov 19, 2025 at 11:34 AM Wendy Stratton Monahan
<WMonahan@ci.benicia.ca.us> wrote:

I sent out the email about the freeform search and this was an email I received in return... can you double check to make sure that we have access to the feature?

Hi Wendy,

Is there something we need to do to access FreeForm? I was watching the video and we do not have the drop-down menu to allow us to access that format.

Thanks,

Sarah



Wendy Stratton Monahan
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From: Wendy Stratton Monahan <WMonahan@ci.benicia.ca.us>

Sent: Tuesday, November 18, 2025 3:15 PM

Subject: FW: Freeform Search

We now have access to the Freeform search feature in FLOCK. Please review the attached documents and video for a tutorial on how to use and best practices for this option in FLOCK. If you have any questions, don't hesitate to reach out.



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