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Sent: 1/18/2026 8:00:14 AM
From: donotreply=flocksafety.com@sfmil.flocksafety.com
<donotreply=flocksafety.com@sfmil.flocksafety.com>
To: "Jake" , "Edward" , "Wendy Stratton"
Cc:
Bcc:
Importance: Normal
Subject: Flock Safety: A Work Order Has Been Created for CA - Benicia PD

✦ Flock Safety

Work Order Created

CA - Benicia PD

Hello,

We're aware of a performance issue related to your Flock Safety Device(s) for your account. Our team is working to resolve the issue for you and a Work Order(s) has been created and will be addressed by our field operations team as soon as possible, typically within two-three weeks, but service times may vary.

Our team is managing the issue and will update you via the Digest email soon.

Locations



[View](#)

Replace Equipment

WO #00867753

Thanks so much, and stay safe,
Flock Safety Support

Have questions? You can open a ticket through [our Support Portal](#) and our team will get in touch as soon as possible.

Public Records Exemptions

Enclosed please find a copy of the response documents for your public records request. The following information is provided to explain the process employed to review and produce the response documents.

Reason	Description	Pages
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