

Sent: 3/11/2021 12:12:48 PM
From: John Anderson <john.anderson@flocksafety.com>
To: "Mark"
Cc:
Bcc:
Importance: Normal
Subject: Re: FW: Flock Safety contract wrong for Benicia
Attachments: [Flock Safety End to End Data Security Overview \(1\).pdf](#)

Hi Mark, I've attached some info on our security policies that you can share. I don't know all of the details on that situation, but I'm hearing that the issues at Verkada could have been avoided had the user been using 2FA.

We also have several additional things that we do internally to enhance security, although I'm not sure what I'm allowed to share publicly so potentially more to come.

Also, Matt Feury is our CTO and Co-Founder, and he oversees everything security related here at Flock. Matt is planning on joining us for the City Council meeting whenever it's scheduled.

Hope this helps.

PS: I'm actually out of the office today and tomorrow so my responses may be a little slower than usual.

John

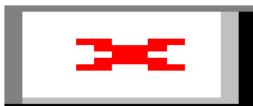
Please note my new phone number

John Anderson

Territory Manager, Northern California

Flock Safety

408-752-5120 | john.anderson@flocksafety.com



On Thu, Mar 11, 2021 at 10:23 AM Mark Menesini <MMenesini@ci.benicia.ca.us> wrote:

John,

Sorry to be a pain but this gentleman has sent me more emails with additional questions he wants answered. I would like to send him a response on his first email sooner than later. Have you been able to make any progress yet? When things settle down I can put you in touch with our Asst City Manager Mario Giuliani who has been gathering community support for the project. He should be able to provide you with some feedback. Thanks again Mark

From: John Anderson <john.anderson@flocksafety.com>
Sent: Wednesday, March 10, 2021 10:11 AM
To: Mark Menesini <MMenesini@ci.benicia.ca.us>
Subject: Re: FW: Flock Safety contract wrong for Benicia

Thanks, yes I'll get some info on this for you.

Also, would you mind documenting your process for getting support for the camera system? I'd like to share what works and what doesn't with other agencies that will likely face the same things.

Dont hesitate to ask if there's anything else we can assist with on our end.

Thanks,

John

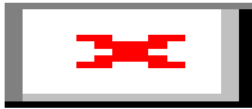
Please note my new phone number

John Anderson

Territory Manager, Northern California

Flock Safety

408-752-5120 | john.anderson@flocksafety.com



On Wed, Mar 10, 2021 at 10:05 AM Mark Menesini <MMenesini@ci.benicia.ca.us> wrote:

John,

Please take a look at the email below. Can you push this out to the appropriate members of your team to draft an answer? Looks like this question will be asked during the upcoming council meeting. On a side note we are working on generating more vocal support for the camera system. I had a nice discussion with our Assist City Manager yesterday and he has been receiving quite a bit of positive feedback from the downtown business owners regarding the system. We are actually discussing adding even more cameras to better cover the downtown area as well. I'm sure there will be some additional public pushback at the council meeting, but I've been reassured that this project has plenty of council support. Thanks again for all the help. Mark

From: Michael Greene <MGreene@ci.benicia.ca.us>
Sent: Tuesday, March 09, 2021 7:18 PM
To: Mark Menesini <MMenesini@ci.benicia.ca.us>
Subject: Fwd: Flock Safety contract wrong for Benicia

Maybe Flock could put together a response?

Sent from my iPhone

Begin forwarded message:

From: Lionel Largaespada <LLargaespada@ci.benicia.ca.us>
Date: March 9, 2021 at 7:01:43 PM PST
To: Erik Upson <EUpson@ci.benicia.ca.us>, Michael Greene <MGreene@ci.benicia.ca.us>
Subject: Fwd: Flock Safety contract wrong for Benicia

FYI, in case you didn't get the same email.

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: March 9, 2021 at 4:48:00 PM PST
To: Steve Young <SYoung@ci.benicia.ca.us>, Tom Campbell
<TCampbell@ci.benicia.ca.us>, Christina Strawbridge
<CStrawbridge@ci.benicia.ca.us>, Lionel Largaespada
<LLargaespada@ci.benicia.ca.us>, Trevor Macenski
<TMacenski@ci.benicia.ca.us>
Subject: Flock Safety contract wrong for Benicia

Hello Mayor and Council members,

My name is [REDACTED] and I am an Information Security Professional living here in Benicia. I'm emailing you all today because of the pending contract to implement license plate readers all around the city. Just today, Hackers have breached another security camera company, Verkada Inc.
<https://www.bloomberg.com/news/articles/2021-03-09/hackers-expose-tesla-jails-in-breach-of-150-000-security-cams?sref=yIv224K8>

At last night's meeting I asked if Flock had a security team, they could not give an answer if they had a team dedicated to security. Looking at their LinkedIn and the company website, I could find no instance that they had a dedicated team that took care of securing their product. I feel like Flock is not a mature enough company and does not solve the problems they claim to solve. Regardless of the civil rights issues with putting cameras in our community, I fear that if hackers got access to the data collected it would be detrimental to Benicia's reputation, opening the city up to litigation.

I will be bringing these concerns in a public manner to the city council meeting where you decide to approve the budget, I decided to email you some information I was able to find beforehand based on the current news today. If you want to know more about the insecurity of systems like these, please feel free to reach out. I have contacts at the Electronic Frontier Foundation who have been doing this kind of research for years and have data to back up that these systems are personal data risks that we don't need to be taking on.

Thank you,



Public Records Exemptions

Enclosed please find a copy of the response documents for your public records request. The following information is provided to explain the process employed to review and produce the response documents.

Reason	Description	Pages
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